

Buckinghamshire County Council

Buckinghamshire Joint Improvement Board 26 July 2007

Ager	nda Item	Page No
4	PROGRAMME MANAGEMENT To consider the update report on the pathfinder programme attached as Appendix A	1 - 2
9	CUSTOMER SERVICES To consider the report on the customer services project, attached as Appendix F	3 - 4
10	DEMAND LED TRANSPORT To consider the report on the demand led transport project, attached as Appendix G	5 - 6
11	WASTE To consider the report on the Waste project, attached as Appendix H	7 - 8

Pathfinder - Programme Management

Appendix A Appendix 3

	Task Name		Resource Names	Duration	Start	Finish	2007 2008	
ר <i>ו</i>			Resource marries	Duration	Start		Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	An
	programme manage	ement		271 days	Mon 19/03/07	Mon 31/03/08		1.0
-	appoint imterim	programme manager	chief Execs		Mon 19/03/07			
	recruitment of p	ogramme director	Chris Williams	11.88 days	Thu 12/07/07	Fri 27/07/07		
Ħ		ogramme support officer		30 days		Fri 12/10/07		
Ħ	 Directors to revi 	ew future programme	Directors	63.5 days	Tue 03/07/07	Fri 28/09/07		
Ħ	Risk register to under review	be developed and kept	Programme Manager		Mon 09/07/07	Mon 31/03/08		
	Governance			197 days	Thu 25/01/07	Fri 26/10/07	—	
~	 Agree Terms of Group 	reference for Leaders	5 councils	121 days	Thu 25/01/07	Thu 12/07/07		
~	Agree Terms of Improvement Bo	reference for Joint bard	5 councils	121 days	Thu 25/01/07	Thu 12/07/07		
) (Develop scrutin	y proposals	Legal Officers,Scrutiny Officers		Wed 29/08/07	Fri 26/10/07		
~	/ Informal meeting	g of JIB	JIB,Programme Manager		Thu 25/01/07	Thu 25/01/07	Ì	
I	First Formal me	eting of JIB	JIB,Programme Manager,chief Execs	-	Thu 26/07/07	Thu 26/07/07	•	
~	/ Issue agenda pa	apers for JIB	Programme Manager,Project Managers		Thu 28/06/07	Thu 12/07/07		
	Partnership prot approval by JIB	ocols to be drafted for and Leaders Group	change management group		Thu 25/01/07	Fri 07/09/07		
	Budget			131 days	Thu 25/01/07	Thu 26/07/07		
~	 Five councils to contribution 	approve budget	Leaders	121 days	Thu 25/01/07	Thu 12/07/07		
~	Leaders agree a management co	llocation of programme sts	Leaders	1 day	Mon 19/03/07	Mon 19/03/07	I	
~	 Projects to revie submit estimate 	w estimated costs and s to JIB	Project Managers	120 days	Fri 09/02/07	Thu 26/07/07		
	JIB to consider I projects	oudget allocation to	JIB	1 day	Thu 25/01/07	Thu 25/01/07	◆ · · · · · · · · · · · · · · · · · · ·	
✓	Capacity fund b	d to be submitted		16 days	Mon 02/07/07	Mon 23/07/07		_
		Task		F	Rolled Up Task		External Tasks	
	rogramme managemer d 25/07/07	•			Rolled Up Milesto		Project Summary	
		Milestone Summary	÷		Rolled Up Progre Split		Group By Summary	
		Guinnary	•	• •	-pin			

Pathfinder - Programme Management

Appendix A Appendix 3

ID 21	0						Appendi
21		Task Name	Resource Names	Duration	Start	Finish	2007 2008 Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar
	Č	Communication and change man	nagement	262 days	Fri 30/03/07	Mon 31/03/08	
22		Progress report - edition 1	Chris William	s 1 day	Fri 30/03/07	Fri 30/03/07	T
23	~	Senior managers event	Comm team,Programm	s 0.33 days		Fri 27/04/07	▲
24	~	Comms strategy to be drafted			Wed 30/05/07	Wed 30/05/07	Ţ
		develop extranet	Comm team,Programm			Mon 03/09/07	
26	\checkmark	Progress report - edition 2	Programm Manage		Mon 25/06/07	Mon 25/06/07	I
27	~	IDeA pathfinder event	chie ⊧aders,Programm Manage	f 0.33 days e r	Tue 26/06/07	Tue 26/06/07	
		JIB to approve strategy and communication protocols	JII	3 1 day	Thu 26/07/07	Thu 26/07/07	
29		Joint Members event to be org October	Manage	r		Tue 31/07/07	
30		Senior managers event to be for autumn 2007	Manage	r	Wed 01/08/07	Fri 17/08/07	
31	\checkmark	Joint newsletter to be launche		-	Fri 22/06/07	Fri 22/06/07	
		Second edition of newsletter	Comms tear	-	Tue 31/07/07	Tue 31/07/07	
		Progress report - edition 3	Programm Manage	r	Fri 28/09/07	Fri 28/09/07	Į
		Progress report - edition 4	programm directo	r		Mon 31/12/07	
		Progress report - edition 5	programm directo	r			
36		Second edition of joint newsle for 31 July	tter planned Comms tear	n 1 day	Tue 31/07/07	Tue 31/07/07	I
		Ta	sk	F	Rolled Up Task		External Tasks
roiect	t: pro		ogress		Rolled Up Milesto	one 🛇	Project Summary
		05/07/07	lestone 🔶	F	Rolled Up Progre	ss ———	Group By Summary
vate: v			•	-			
ate: \		Su	mmary -		Split		nnanna Deadline 🕂

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Pathfinder Programme - Customer Services Project

Appendix F

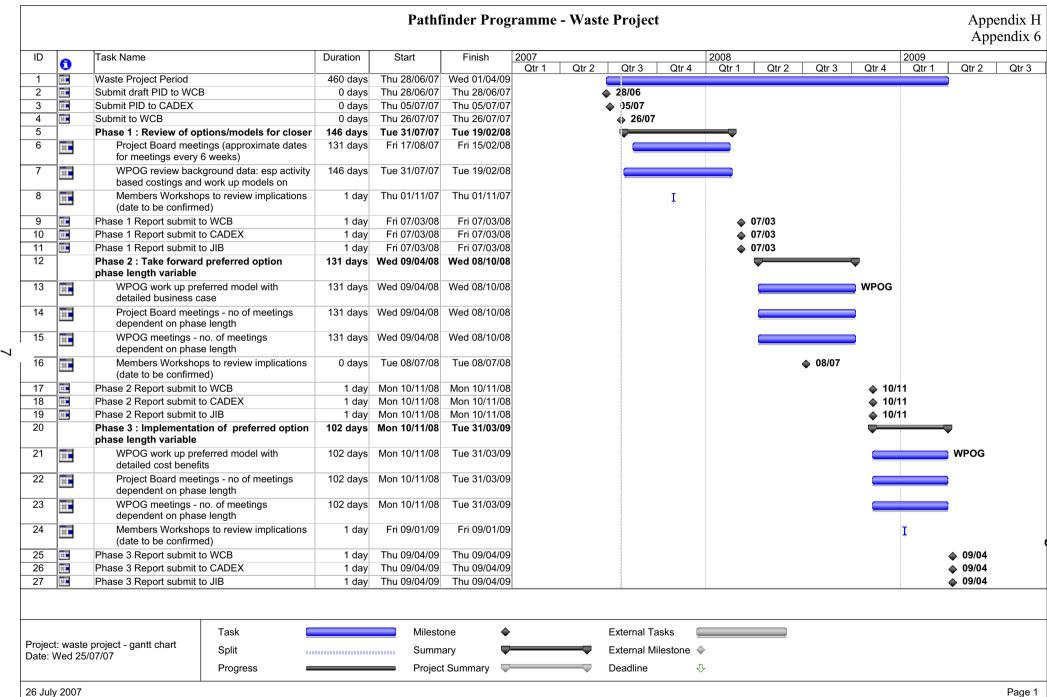
ID	-	Task Name	Duration	Start	Finish		20	07									
	0					Apr May			Aug	Sep	Oct No	ov Dec	Jan	Feb	Mar	Apr	Ма
1	\checkmark	Project Controls	31 days	Fri 18/05/07				,									
2	\checkmark	Work with Sponsor/Project Board to develop clear Vision, in risks and critical success factors	dentify 5 days	Fri 25/05/07													
3	\checkmark	Create Project Briefs for Working Parties	5 days	Fri 25/05/07			2										
4	\checkmark	Identify Project team/resource	3 days	Tue 29/05/07	Thu 31/05/07		9										
5	\checkmark	Create and maintain a communications plan	1 day	Thu 31/05/07	Thu 31/05/07		I										
6	\checkmark	Create and manage Risks, issues and change logs	10 days	Fri 18/05/07	Thu 31/05/07												
7	\checkmark	Develop and initiate Team activities	10 days	Fri 18/05/07	Thu 31/05/07												
8	\checkmark	develop project proposal for the project (this activity must i risk workshop, business case, etc)	include 5 days	Mon 11/06/07	Fri 15/06/07												
9	\checkmark	Create initial Plan	5 days	Mon 25/06/07	Fri 29/06/07												
10	~	Develop proposal/PDD	3 days	Wed 27/06/07	Fri 29/06/07	1			Ŷ								
11	<i>V</i>	Identify cost/benefits of project	3 days	Wed 27/06/07	Fri 29/06/07		Ē										
12	~	Recommend and obtain budget for initial project phase and resources		Mon 25/06/07			ě										
13	\checkmark	Prepare 'skeleton' Project Definition Document (PDD)	4 days	Tue 26/06/07	Fri 29/06/07		8										
14		Gain approval for project proposal from JIB	0 days	Fri 27/07/07	Fri 27/07/07				∿-27/07								
15	$\overline{\checkmark}$	Startup Phase	46 days	Fri 25/05/07	Fri 27/07/07	1 🗖			7								
16	`	Project team to identify initial resources required, both inter external	-	Tue 29/05/07	Thu 31/05/07		Ĵ										
17	\checkmark	Programme regular meetings of project team	2 days	Wed 30/05/07	Thu 31/05/07		8										
18	\checkmark	Project Team familiarisation (visits to each centre/workshop	p) 40 days	Mon 04/06/07	Fri 27/07/07				I								
19	✓	Each council to identify their representative for the project t	team 5 days	Fri 25/05/07	Thu 31/05/07												
20																	
21	\checkmark	Vision Phase 1 - Clarify approach		Wed 06/06/07													
22	\checkmark	Risk Identification	13 days	Wed 06/06/07	Fri 22/06/07												
23																	
24		Research Phase	82 days	Wed 06/06/07	Thu 27/09/07		$\overline{}$	_									
25		Customer Demand Research		Wed 06/06/07			<u> </u>)		$\hat{\nabla}$							
26		Customer Metrics Research	20 days	Thu 19/07/07	Wed 15/08/07												
27		'Learning from others' Research	20 days	Thu 19/07/07	Wed 15/08/07												
28		customer survey?	20 days	Fri 31/08/07	Thu 27/09/07				Ç		仑						
29	7									\perp							
30		Analysis Phase	45 days	Fri 28/09/07	Thu 29/11/07	1						-					
31		Gap analysis	45 days	Fri 28/09/07	Thu 29/11/07							<u></u> 2>					
32		SWOT/PEST/other Analysis	45 days	Fri 28/09/07	Thu 29/11/07												
33																	
34		Vision Phase 2	30 days	Fri 28/09/07	Thu 08/11/07	1											
35		Vision development and workshop	20 days	Fri 28/09/07	Thu 25/10/07						<u> </u>						
36		Finalise and Agree Vision	10 days	Fri 26/10/07	Thu 08/11/07						Č						
37	1																
		Task	Milestone			External Tasks											
Project	t: CSS	Project Plan Draft 0.0		-													
Date: N	Wed 2	5/07/07 Split	Summary			External MileTask	•										
		Progress	Project Summ	nary 🖵 🚃		Split	Ŷ										

			Pathfind	ler Progran	nme - Cust	omer Servic	ces Project	:				Appendix F Appendix 2
ID	0	Task Name	Duration	Start	Finish		2007					
38	•	Planning Phase	75 days	Fri 30/11/07	Thu 13/03/08	Apr May	Jun Jul	Aug S	Sep Oct	Nov Dec	Jan Feb Mar	Apr May
39		Combine Analysis/Vision and create Plan, Develop Implementation Plan, ID 'quick wins' and Populate PDD	75 days	Fri 30/11/07	Thu 13/03/08							
40												
41	111	JIB Approval to Proceed	0 days	Tue 01/04/08								●_ 01/04
42	-	Form Implementation Project Board and 'handover'		Tue 01/04/08								
43		Implementation Phase	1 day?	Tue 15/04/08	Tue 15/04/08							1
		Task	Iliestone		Ε	xternal Tasks						
Projec Date:	t: CSS F Wed 25/	Project Plan_Draft_0.0 Split S	Allestone Summary Project Summ			xternal Tasks xternal MileTask plit						
26 Jul	y 2007											Page 2

pathfinder - Programme - Demand Led Transport project

	Taak Nama	Duration	Ctart	Finich	200	7	2008	2000	
JLI	Task Name	Duration	Start	Finish	2007 Qtr 1 Qtr 2	Qtr 3 Qtr 4		2009 4 Qtr 1 Qtr 2 Qtr 3	3 Qtr 4 Q
1	Project Base	597 days	Mon 30/04/07	Tue 11/08/09					
2	Submit draft PID to CADEX	1 day	Mon 30/04/07	Mon 30/04/07	I AG				
3	Select Preferred Consultant	1 day	Tue 05/06/07	Tue 05/06/07	- Ţ-DL	TWG			
4	Highlight Report to CADEX 29 June 07	1 day	Fri 29/06/07	Fri 29/06/07	<u> </u>	G			
5	Approval of Project and Budget by JIB 26	July 07 1 day	Thu 26/07/07	Thu 26/07/07		JIB			
6	Project Board meeting - Review outcome task consultant	of JIB and 1 day	Tue 07/08/07	Tue 07/08/07		T DLTWG			
7	Update Project Documents and report to (JIB, and 5 Councils as required	CADEX, 533 days	Fri 27/07/07	Tue 11/08/09				C	OLTWG / AG
8	Scheme Consultation	532 days	Fri 27/07/07	Mon 10/08/09	((2			
9	Publish Concessionary Scheme reimburs proposals December 2007	ement 91 days	Fri 27/07/07	Fri 30/11/07		In	ndividual Council (X 4 / 5)		
10	Develop key operational requirements and possible pathfinder / partnership agreeme		Fri 27/07/07	Thu 24/07/08			DLTWG		
11	Consultations / dialog with stakeholders (I operators, Staff, Councils and Members)	DAR 260 days	Fri 27/07/07	Thu 24/07/08			DLTWG		
12	Consultations / dialog with stakeholders (Concessionary operators, Staff, Councils Members)	and 90 days	Fri 25/07/08	Thu 27/11/08				DLTWG	
13	Consider views from consultations and de frameworks for possible joint working / pa agreements	rtnership	Fri 25/07/08	Thu 27/11/08				DLTWG	
14	Submit draft frameworks for joint working partnerships (CADEX/JIB)	/ 1 day	Fri 28/11/08	Fri 28/11/08			Į	AG	
15	Review CADEX / JIB outcome	90 days	Mon 01/12/08	Fri 03/04/09			ļ	DLTWG	
6	Consult as required and submit final frame joint working / partnerships (CADEX / JIB))	Mon 06/04/09	Fri 07/08/09					LTWG
17	Approval of framework / partnership propo CADEX / JIB	osals by 1 day	Mon 10/08/09	Mon 10/08/09				<u>T</u> C	ADEX / JIB
	Operate / Implement Joint Working Proposa		Tue 11/08/09						
9	Partnership working proposals commence Concessionary		Tue 11/08/09	Tue 11/08/09					OLTWG
20	Partnership working proposals commence Dial-A-Ride and Community Transport	e - 1 day	Tue 11/08/09	Tue 11/08/09				Ĭ	OLTWG
	Task		Mileston	ne 🔶		External Tas	sks		
	ct: Demand Led Transport progra Split Wed 25/07/07		Summai	ry 🖵		External Mile	eTask 🔶		
	Progress		Project 9	Summary 🖵		Split	\mathcal{F}		

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Agenda Item